

Effective May 21, 2024. This Schedule of Third-Party Services supersedes and replaces all prior versions.

## **Schedule of Third-Party Services**

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIBBLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SETFORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

| THIRD-PARTY SERVICE PROVIDER     | SERVICE   | THIRD-PARTY SERVICE WEBSITE OR TERMS   | THIRD-PARTY SERVICE PRIVACY POLICY                                       |
|----------------------------------|---|--|--|
| Adobe                            | Creative Cloud, SaaS  | https://www.adobe.com/legal/<br>terms.html   | https://www.adobe.com/priva<br>cy/policy.html                            |
| APC                              | Backup  | https://www.apc.com/us/en/w<br>ho-we-are/terms-of-use.jsp                                  | https://www.se.com/ww/en/ab<br>out-us/legal/data-privacy.jsp             |
| Apple                            | Hardware Provider   | https://www.apple.com/legal/   | https://www.apple.com/privac   |
| AT&T                             | Network Services  | https://www.corp.att.com/agre<br>ement/  | https://about.att.com/privacy/full_privacy_policy.html                   |
| BitTitan                         | E-mail Migration  | https://www.bittitan.com/legal   | https://www.bittitan.com/legal/privacy-policy/                           |
| Cisco Meraki                     | Cloud Controller WiFi,<br>Routing, and Security,<br>Firewalls & Wireless Access<br>Points | https://meraki.cisco.com/supp<br>ort/#policies:tou   | https://meraki.cisco.com/supp<br>ort/#policies:privacy                   |
| ConnectWise                      |   | https://www.connectwise.com<br>/company/terms  | https://www.connectwise.com<br>/company/privacy-policy                   |
| CoreDial                         | VolP  | https://skyswitch.com/coredial<br>-legal/terms-of-service/2019-<br>end-user-terms-service/ | https://skyswitch.com/legal/   |
| CoreDial 911 Terms of<br>Service | 911   | https://skyswitch.com/legal/91<br>1-e911-service-terms-and-<br>conditions/                 | https://skyswitch.com/legal/   |
| CyberPower                       | UPS   | https://www.cyberpowersyste<br>ms.com/company/terms/                                       | https://www.cyberpowersyste<br>ms.com/company/privacy-<br>policy/        |
| Datto                            | Backup and Disaster<br>Recovery   | https://www.datto.com/legal/t<br>erms-of-use   | https://www.datto.com/legal/privacy-policy                               |
| Dell                             | Desktop, Laptops, Servers   | https://www.dell.com/learn/us<br>/en/uscorp1/terms-of-<br>sale?s=corp                      | https://www.dell.com/learn/us<br>/en/uscorp1/policies-<br>privacy?s=corp |
| Dialpad                          | Phone, Chat, SMS  | https://www.dialpad.com/legal  | https://www.dialpad.com/legal<br>/#privacy                               |
| DNS Filter                       | SaaS, Security  | https://www.dnsfilter.com/ter<br>ms-of-service   | https://www.dnsfilter.com/priv<br>acy-policy                             |
| DropBox                          | File Sync   | https://www.dropbox.com/ter<br>ms  | https://www.dropbox.com/privacy  |
| DUO                              | Multifactor Authentication  | https://duo.com/legal/terms  | https://www.cisco.com/c/en/us/about/legal/privacy.html                   |
| EasyDMARC                        | SaaS, Mail Security   | https://easydmarc.com/legal  | https://easydmarc.com/legal/<br>privacy-policy/us                        |

| Egnyte                                | File Sync   | https://www.egnyte.com/term  | https://www.egnyte.com/priva                                  |
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| Lgriyto                               | The dyne  | s-and-conditions/01-2020<br>https://www.fortinet.com/cont                                      | <u>cy-policy</u>  |
| Fortinet                              | Network Security  | ent/dam/fortinet/assets/legal/<br>Fortinet-Service-Offering-<br>Terms.pdf                      | https://www.fortinet.com/corp<br>orate/about-us/privacy       |
| GoDaddy                               |   | https://www.godaddy.com/leg<br>al/agreements   | https://www.godaddy.com/leg<br>al/agreements/privacy-policy   |
| Google                                | Email Provider  | https://policies.google.com/ter<br>ms?hl=en-US   | https://policies.google.com/pri<br>vacy?hl=en                 |
| Grandstream                           | VOIP Equipment  | http://www.grandstream.com/ipvideotalk_terms.html  | http://www.grandstream.com/<br>privacy-statement              |
| Hewlett Packard                       | Desktop, laptops  | https://www.hp.com/us-<br>en/terms-of-use.html   | https://www.hp.com/us-<br>en/privacy/privacy-<br>central.html |
| Hostifi                               | WiFi Management Platform  | https://www.hostifi.com/tos  | https://www.hostifi.com/privac                                |
| HP                                    | Hardware Provider   | https://www.hp.com/us-en/hp-<br>information/end-user-<br>agreement/terms.html                  | https://www.hp.com/us-<br>en/privacy/privacy.html             |
| Huntress                              | EndPoint Protection Software  | https://huntress.io/terms_of_s<br>ervice.html  | https://www.huntress.com/pri<br>vacy-policy                   |
| IngramMicro                           | Distributor/Cloud Provider  | https://corp.ingrammicro.com/<br>en-us/legal/terms of use                                      | https://corp.ingrammicro.com/<br>en-us/legal/privacy          |
| Intuit                                | Accounting  | https://quickbooks.intuit.com/<br>global/terms-of-service/                                     | https://www.intuit.com/privacy<br>/statement/                 |
| IT Glue                               | IT Documentation Software   | https://www.itglue.com/terms/  | https://www.itglue.com/privac<br>y-policy/                    |
| Jamf                                  | Lifecycle Management  | https://www.jamf.com/terms-<br>of-use/   | https://www.jamf.com/privacy<br>-policy/                      |
| JumpCloud                             | SaaS, Security  | https://jumpcloud.com/legal  | https://jumpcloud.com/privacy                                 |
| KnowBe4                               | Security Awareness Training   | https://www.knowbe4.com/website-terms-of-use   | https://www.knowbe4.com/website-privacy-notice                |
| LastPass                              | Password and Identity<br>Management   | https://www.docracy.com/0wu<br>sxuu81x2/lastpass-com-<br>terms-of-service-tos                  | https://lastpassapp.com/privacy                               |
| Lenovo                                | Hardware Provider   | https://www.lenovo.com/us/e<br>n/legal/?orgRef=https%253A<br>%252F%252Fwww.google.co<br>m%252F | https://www.lenovo.com/us/en/privacy/                         |
| Microsoft                             | Cloud Servers, Cloud<br>Applications and Software<br>Applications, Office Suite | https://www.microsoft.com/en<br>-us/legal/terms-of-use   | https://privacy.microsoft.com/<br>en-us/privacystatement      |
| MSP360                                | Backup, Recovery  | https://www.msp360.com/co<br>mpany/legal/  | https://www.msp360.com/co<br>mpany/legal/                     |
| Name.com                              | Registrar   | https://www.name.com/policie<br>s/legal  | https://www.name.com/privac<br>y-policy                       |
| Netgear                               | Networking, Switching   | https://www.netgear.com/abo<br>ut/terms-and-conditions/  | https://policy.netgear.com/privacy/privacy.html               |
| Rhombus                               | Security Cameras, Door<br>Access  | https://www.rhombus.com/ter<br>ms/   | https://www.rhombus.com/pri<br>vacy/                          |
| RightWorks                            | SaaS  | https://www.rightworks.com/t<br>erms-conditions/   | https://www.rightworks.com/p<br>rivacy-policy/                |
| SkySwitch                             | VoIP  | https://skyswitch.com/legal/te<br>rms-of-service/  | https://skyswitch.com/legal/                                  |
| SkySwitch 911 Terms of Service        | 911   | https://skyswitch.com/legal/91<br>1-e911-service-terms-and-<br>conditions/                     | https://skyswitch.com/legal/                                  |
| SonicWall                             | Hardware Security / Firewall  | https://www.sonicwall.com/le<br>gal/general-product-<br>agreement/                             | https://www.sonicwall.com/le<br>gal/privacy-statement/        |
| Splashtop                             | Remote Control software   | https://www.splashtop.com/terms/splashtop  | https://www.splashtop.com/pr<br>ivacy                         |
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| TeamViewer      | Remote Access Software   | https://www.teamviewer.com/<br>en-us/info/commercial-use/   | https://www.teamviewer.com/<br>en-us/trust-center/world-<br>class-privacy/                                  |
| TechData        | Distributor/Cloud Provider   | https://www.techdata.com/co<br>ntent/visitor/abouttd/condition<br>s.aspx  | https://www.techdata.com/privacy/   |
| TeleDynamics    | Hardware Supplier  | https://www.teledynamics.co<br>m/#/terms-and-conditions   | https://www.teledynamics.co<br>m/#/privacy-policy   |
| Twilio/Sendgrid | Messaging, Programmable Voice  | https://www.twilio.com/legal/tos  | https://www.twilio.com/legal/privacy  |
| Ubiquiti        | Networking, Switching, WiFi,<br>Security Cameras, Door<br>Access Control | https://www.ui.com/legal/unifi-<br>elite/termsandconditions/  | https://www.ui.com/legal/priva<br>cypolicy/   |
| Verizon         | Network Services   | https://www.verizon.com/abo<br>ut/terms-conditions/business-<br>terms-of-service                                | https://www.verizon.com/abo<br>ut/privacy/full-privacy-policy   |
| VMWare          | Software   | https://www.vmware.com/con<br>tent/dam/digitalmarketing/vm<br>ware/en/pdf/downloads/eula/<br>universal_eula.pdf | https://www.vmware.com/hel<br>p/privacy.html  |
| Wasabi          | Cloud Storage  | https://wasabi.com/legal/term<br>s-of-use/  | https://wasabi.com/legal/priva<br>cy-policy/  |
| Webroot         | E-mail Security and Endpoint Protection                                  | https://www.webroot.com/us/<br>en/legal/service-terms-and-<br>conditions  | https://www.webroot.com/us/<br>en/legal/privacy   |
| WhiteLabel      | VoIP   | https://www.whitelabelcomm.<br>com/?gclid=EAIaIQobChMlv-<br>rf5OLf9gIV3smUCR15cgjLEA<br>AYASAAEgKnofD_BwE       | https://www.whitelabelcomm.<br>com/privacy-policy/  |
| WP Engine       | Web Hosting  | https://wpengine.com/legal/   | https://wpengine.com/legal/pri<br>vacy/   |
| Yealink         | Meetings   | https://www.yealink.com/onepage 67.html   | https://www.yealink.com/onepage_66.html#:~:text=If%20you%20are%20under%2018,of%20same%20by%20emailing%20us. |
| Zapier          | SaaS, Automation   | https://zapier.com/legal  | https://zapier.com/legal/data-<br>privacy   |
| Zoom            | SaaS, Video Conferencing   | https://explore.zoom.us/en/tru<br>st/resources/   | https://explore.zoom.us/en/pri<br>vacy/   |